**Thomas Richard Bennett**

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Normal, Illinois 61761

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**Summary:**

* Certified Quality Auditor
* Certified Quality Engineer
* Have 20+ years experience in Quality Control
* Have 25+ years in quality systems management developing quality systems
* Certified Six Sigma Black Belt
* Worked as quality engineer for chemicals, consumer goods, plastic film, metal fabricators
* Certified Software Quality Engineer
* Senior QA Business Analyst with extensive experience in the use of Statistical Quality Control with external suppliers, as well as with internal employees for the goal of continual improvements (CI) in quality output.
* Duties include the development and improvement of organizations through use of quality tools, Quality Systems development (ISO9001:2000), and Six Sigma cost savings methodologies project management orientated for customer focus.
* Completed management training career path for insurance agency
* Statistical Quality Control
* Mini Tab Statistical Software

**Education:**

Master's Degree in General Management, Aurora University

Bachelor's Degree in Biological Sciences, Lewis University

**Skills:**

* ASQ
* Certified Quality Auditor and Quality Engineer & Quality Software Engineer
* Certified Six Sigma Black Belt
* Strategic Planning
* Highly Effective Communicator
* Employee Management/Development
* Systems Administration
* Time Management/Team Motivation
* Service/Change Management
* Project Management
* Process Efficiency Analysis/Improvement
* Quality Systems Design/Plan/Implementation
* Define & Prioritize Goals & Initiatives
* PPAP ISO9000-QS9000
* ISO9001:2000, ISO9002
* MS Office

**Professional Experience:**

**InSphere IS, Penn Global Marketing,**

**May 2009 - Present**

**Insurance Producer**

* Licensed State of Illinois, Life, health, property & casualty insurance producer, supplemental health Insurance
* Farmers, InSphere, Penn Global, multi-line products for individual, business, and commercial risk management coverage as state of Illinois Licensed Insurance Agent and Field Underwriter

**PTC Alliance, Fairbury, IL June 2011 - March 2012**

**Insurance Producer**

* Quality Engineer assisting in establishment of required AIAG format PPAP’s
* Also included development in Advanced Quality Planning (APQP) efforts for a local metal tube fabricating organization

**Ciber International, Inc., Bloomington, IL December 2004 - May 2009**

**Quality Analyst**

* Responsible for maintaining quality initiatives for 100+ IT Projects applying accepted Project Management and Quality Management practices
* Directly working with both project team members and Project management to achieve quality outcome for the effort

**P/Q Industries, North Aurora, IL March 2002 - December 2004**

**Business Improvement Consultant**

* Organizations include; Belvedere USA Corporation, Aurora Fasteners and ASQ, Fox Valley Section, Executive Committee.
* The outcome was reduction in “Returned Goods” Belvedere USA line item 50% in 4th QRT, 20% reduction in scrap, 2002.

**HQC, Inc., Oswego, IL May 2000 - March 2002**

**Quality Assurance Manager**

* ISO Management Representative
* Responsible for revitalization of established ISO9002 Quality System for component manufacturer (from $6-7million operations to $50 million+.

**Valley Rivet Company, Aurora, IL September 1997 - February 2000**

**Quality Manager**

* ISO Management Representative
* Developed and achieved Quality System certification to the ISO9002 Quality standard for $30million cold-head g operation.

**The Candle Corporation of America, Chicago, IL January 1996 - January 1997**

**Quality Manager**

* Established system for product audits and worked with the Marketing group in development of standards for Quality.
* Business closed

**Plainfield Molding, Inc., Aurora, IL January 1996 - December 1996**

**Quality Assurance Engineer**

* Developed & facilitated teams for Failure Mode & Effects Analysis (FMEA) sessions with cross-functional teams

**North American Plastics, Inc., Aurora, IL January 1993 - December 1995**

**Quality Control Manager**

* Developed and implemented a formal Quality Control initially based on Federal Std 368A and upgraded to ISO9002 criteria.
* Quality System passed GSA inspection allowing contract award of $15million.

**Equipto Electronics Corp., Inc., Aurora, IL   January 1992 - January 1993**

**Quality Control Manager**

* ISO Mgmt Rep
* Initiated, developed, implemented, and trained all twenty-eight (28) employees for sheet-metal fabricator and assembly of high quality cabinets for the electronic industry resulting in attainment of ISO9002 certification October 1993

**Loctite Corporation, Aurora, IL January 1992 - January 1993**

**Chemist/Quality Control Supervisor**

* New position created for follow through on QA chemical testing results.

**North American Plastics, Aurora, IL January 1991 - January 1992**

**Quality Control Consultant**

* Developed and implemented a formal Quality Control set to Federal Std 368A and applied ISO criteria where appropriate.

**The Dial Corporation, Montgomery, IL January 1973- January 1989**

**Quality Control Manager**

* Advanced in positions, ranging from Quality Technician to Quality Manager for Contract Packaging; was responsible for Quality programs in personal-care products, foods, and household chemicals and intermediate products.
* Quality Control Manager, Contract Packaging
* Responsibility included the Quality Programs at four (4) Dial food/canned meat and household chemical processing plants. Span of responsibility included fifteen (15) contract-manufacturing facilities Responsibility for development of the required GMP‘s with all follow-up on yearly FDA audits, Product Quality Audit covering all manufacturing; Group Leader, Bar Soap Analytical Quality Control Laboratory Shift Supervisor, Soap Processing
* Process Supervor of seven (7) unionized hourly employees on night shifts resulting in the processing of over 3 to 5 million lbs. per week; substituted as Department General Supervisor when required.